

Health Cheat Sheet for Wce and Dental Exam notes in Shine

Scenarios	First Note	Second note	Third Note
A	1) No medical home, dental home and insurance. FA provided family with OHP Assistor list for help completing OHP application. (Ideally family will commit to meeting with assistor) FA will follow up next week.	2) Family met with OHP Assistor and completed documentation. Application in process. FA will follow up within 30 days.	3) Family received insurance cards in the mail. Updated medical home, dental home and insurance. Appointment scheduled _____.ROI sent to M.O. today
		<b>OR</b>	<b>OR</b>
B	1) FA talked with family about WCE and they only go to the doctor when they are sick. FA gave WCE flyer and briefly talked about importance.	2) FA checked in with family to see if they had scheduled WCE. If not, ask family more about their thoughts about WCE visits after the last conversation and flyer. FA talks about benefits of WCE- knowing the provider, preventing issues, finding any issues early, parent can ask questions about development	3) Family has not scheduled so FA talks about health related issues that affect their child and does not ask directly about WCE appointment.
C	1) FA followed up with family about dental exam and learned child has not been to the dentist. FA talked with family about the importance of early dental care. Also FA helps family find out who they are assigned to for dental.	2) FA followed up and family has not scheduled appointment. FA asks about barriers and if there are barriers, talks about how to address them. (refer to otherscenarios for more about barriers)	3) Family has identified provider and plans to call over Winter Break to schedule appointment.

D	1) FA talked with family. They will call to make appointment and let FA know. FA to follow up the next week or by date family says they will have called.	2) FA followed up with family and they forgot to call provider. They say they will call.**  ** see better note below with plan	3) FA followed up with family; appointment not scheduled. **  ** see better note below with plan
	FA followed up with family and they forgot to call provider. FA offered to call with family today from the center. Family said they would call from home. FA will follow up in 1 week.	FA followed up with family, appointment not scheduled. Family is experiencing _____. FA shares resources with family, or will provide them. ** Document crisis/major barriers/any situation causing delay. Address progress on barriers in future notes. Might be note about crisis rather than appointment.	

Please refer to any of the notes here for individual situation. Keep in mind the goal, if the child is not up to date is to help the family schedule an appointment. If they cannot, help them with barriers. If they are in crisis, please be clear about what it is and if they are able to work on making appointments at the time you are asking.